Please select a date and location:

- HARRISBURG - March 27
- SCRANTON - March 28
- PHILADELPHIA - March 29

Total Registration Fee:

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<th>Date</th>
<th>Early*</th>
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<td>Single Reg.</td>
<td>$179</td>
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*Registrations received 10 days prior to seminar date.
**Price per person when registering at the same time.

I am registering and would like to order an audio set for $59 plus S&H $8US/$30CAN: □ audiotapes □ CDs

SELF STUDY/AUDIO PRODUCTS
Clinical Supervision in Behavioral Health Building Skills for Ethical and Effective Practice #4020
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Clinical Supervision in Behavioral Health

Building Skills for Ethical and Effective Practice

Working together to develop competent and knowledgeable professionals

Clinical Supervision in Behavioral Health

Clinical supervision is accepted among behavioral health disciplines as the method to ensure that behavioral health practitioners develop into ethical, competent professionals. Many supervisors lack sufficient training that will prepare them for the task that is before them. Clinical supervision is a relationship that differs from the therapist/client relationship as it is a process that will lead to the development of new knowledge and expertise through teaching and role modeling. Many supervisors are promoted due to their excellent clinical skills rather than because of their training as a supervisor, thus perpetuating the mistakes of their supervisors. Supervisors have a legal and ethical responsibility for the work performed by and the development of the supervisees, as well as client care. Supervision requires skills in both caring for clients as well as the development of quality clinicians.

Promotion into supervision can no longer be based on clinical skills. The clinician must develop and possess a set of knowledge, skills, and abilities that is separate and distinct from clinical skills used in working with clients. Effective and competent supervisory skills include the ability to handle a variety of ethical, clinical, supervision situations. Dr. Patterson will offer guidance to build or enhance supervision skills and strengthen critical judgment and relationship skills. Through concepts taught in this seminar, participants will be able to perform their jobs more effectively and become more comfortable in their roles as clinical supervisors.

Course Director

FRANCES PATTERSON, PhD, LADAC, MAC, BCPC, CCJAS, QSAP, QCS, is a licensed Alcohol and Drug Counselor in Tennessee, Masters Addictions Counselor, and Qualified Substance Abuse Professional through the National Association of Addictions Professionals (NAADAC). She holds a certification as a Criminal Justice Addictions Specialist and is a board certified professional counselor with the American Psychotherapy Association. Dr. Patterson is a Certified Clinical Supervisor in the state of Tennessee and oral examiner for A&D licensure. She has worked as a clinician and program administrator in treatment programs in Virginia and Tennessee for nearly 20 years. Dr. Patterson is owner of Footprints Consulting Services, LLC, in Nashville, Tennessee. She provides program consultation, professional training, clinical supervision, and client education and assessment. She is the chair of NAADAC’s clinical issues committee, is a member of the NAADAC Trainers Academy and a NAADAC approved trainer. Dr. Patterson was honored with the Lifetime Achievement award by Tennessee Association of Alcoholism and Drug Abuse Counselors and in 2006 she received the Mel Schulstad award, NAADAC’s national Professional of the Year award. She has conducted professional training locally, statewide, and nationally for more than 15 years on addictions, mental health and professional counseling issues to a variety of disciplines. She is well known for her professionalism, sense of humor, and ability to engage her audience in the topics she presents.

Who Should Attend

- Clinical Supervisors
- Behavioral Health Managers
- Clinical Social Workers
- Counselors
- Psychologists
- Marriage and Family Therapists
- Addiction Counselors
- Psychiatric Nurses
- Mental Health and Addictions Administrators
- Case Managers
- Psychiatric Nurse Practitioners

What You Will Learn

- Identify effective and ineffective supervisory practices
- Develop a plan for clinical supervision
- Discuss how to manage personal and interpersonal issues
- Discuss how to address transference and countertransference with supervisees
- Identify what model of supervision fits for you
- Explore techniques for working with difficult supervisees

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Our Guarantee
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Dates & Locations
HARRISBURG - March 27, 2012
Holiday Inn Harrisburg East
4751 Lindle Rd, Harrisburg, PA 17111  717-939-7841

SCRANTON - March 28, 2012
Hilton Scranton and Conference Center
100 Adams Ave, Scranton, PA 18503  570-343-3000

PHILADELPHIA - March 29, 2012
Four Points by Sheraton
4101 A Island Ave, Philadelphia, PA 19153  215-492-0400

Course Hours
Registration begins at 7:30 a.m. The seminar begins at 8:00 a.m. and concludes at 3:30 p.m. Coffee/hot tea provided in a.m. One-hour break for lunch on your own. For late arrivals or early departures, please see amended certificate information under Continuing Education Credit.

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COURSE CONTENT

CLINICAL SUPERVISION: AN OVERVIEW
◆ Supervision basics
  - qualities of the ideal supervisor
◆ Role of the clinical supervisor
  - teacher/mentor
  - consultant/counselor
  - advisor/evaluator
◆ The importance of training to be an ethical and effective supervisor
  - learning what is and isn’t clinical supervision
  - developing competencies and skills
  - consequences of inadequate training

THE LEGAL AND ETHICAL SIDE OF SUPERVISION
◆ Legal issues
  - vicarious liability
  - standard of care
  - competence
◆ Protecting the counselor and the client
  - professional boundaries
  - evaluation
  - liability insurance
  - confidentiality
◆ Ethical responsibilities
◆ Documentation
  - recording supervisory activities
  - supervisee evaluation

ADDRESSING ETHICAL AREAS FOR SUPERVISORS
◆ Ensuring competency
  - skills of a competent supervisor
  - What is an effective supervisor?
◆ The supervision relationship
  - building trust
  - managing the supervisory relationship
  - power and authority
◆ Self care for the supervisor and supervisee
  - modeling healthy behaviors
  - working with transference and countertransference
◆ Cultural competence
  - developing cultural self-awareness
  - culturally appropriate interventions
◆ Role definition
  - dual relationships
  - modeling ethical behavior
  - managing multiple roles

NUTS AND BOLTS OF SUPERVISION
◆ Clinical supervision approaches
  - outdated models
  - developmental approach
    - levels of counselor development
    - psychodynamic model
    - descriptive dimensions
    - skills model
  - three basic tenets
  - developing your own model
◆ The supervision contract
  - informed consent
  - goals and objectives
  - components
◆ Common challenges
  - supervisee anxiety, fear, doubt
  - diverse value systems
  - identifying countertransference
  - when a client fails—the supervisee reaction
  - diverse personalities

SUPERVISION NIGHTMARES
◆ Types of problem employees
  - the “passive-aggressor”
  - the “rebel”
  - the “freeloader”
  - the “pot stirrer”
  - the “recluse”
◆ Case examples

We heard nothing but positive remarks from your workshop, and I know you dispelled many myths of the horrors of the Orals.
Rosa Carter, BA, ADAC
ETAADAC Core Functions Conference Chair, Knoxville, TN
Self Study/Audio Products

Audio products include a comprehensive CD recording (audiotape available on request) and companion course manual. If you are registered to attend this seminar, you may order a set of tapes/CDs at a reduced fee. Pricing can be found on the registration form, along with shipping and handling. All pricing given in US currency; please call for international rates. You can order online at our website, by faxing or mailing the registration form on this brochure, or by calling 800-397-0180 or 615-331-4422. All material is under copyright; any duplication is unauthorized without written consent from Cross Country Education. Products in stock will typically ship within 5-7 business days. Call for availability.

Self study packages with CE credit approval allow for the opportunity to earn CE credits at your convenience. Self study packages include the audio/course manual, self study test and complete instructions. Please call or visit our website for more information.

Confirmations & Cancellations

Confirmations of registration are sent via email within three days of receipt in our office. Add customerservice@crosscountryeducation.com to your email address book to ensure delivery. If you have not received a confirmation, you may call our office at 800-397-0180 or 615-331-4422 to verify registration. Cancellations received at least five working days before the event are refundable less a $20 administrative charge per registrant. There is no refund for cancellations received later; however, a credit will be issued toward a future event or product order. Please note that if you register and do not attend, you are still liable for full payment. Substitutions may be made at any time. The expense of continuing education, when taken to maintain and improve professional skills, may be tax deductible. Please contact your accountant for complete details.

Disclaimer: Any opinions, findings, recommendations or conclusions expressed by the author(s) or speaker(s) do not necessarily reflect the views of Cross Country Education. Cross Country Education reserves the right to substitute a qualified instructor due to unforeseen circumstances.

Registrants will not receive a certificate until payment has been received and course has been successfully completed. If payment is not received ten (10) days prior to the seminar, the certificate may not be present at the seminar. If your payment is returned marked NSF it will be represented electronically and a processing fee will be charged as allowed by law.

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Continuing Education Credit

Social Workers: Cross Country Education provider #1005, is approved as a provider for social work continuing education by the Association of Social Work Licensure Boards (ASWBJ), through the Approved Continuing Education (ACE) program (approved through 1-27-12). Cross Country Education maintains responsibility for the program. Social workers will receive 6 continuing education credits for participating in this course. Licensed social workers should contact their individual state jurisdiction to review the current continuing education requirements for licensure renewal. Visit ASWBJ’s website at www.aswbl.org for more information.

According to the regulatory criteria established by the New Jersey Board of Social Work Examiners, and by our compliance with that criteria, Cross Country Education offers this program for 6 Clinical (C) hours for New Jersey Social Workers to meet the continuing education requirements for the 2010-2012 renewal of your New Jersey social work license/certification.

Counselors: Cross Country Education is an NBCC Approved Continuing Education Provider (ACEP®) and may offer NBCC approved clock hours for events that meet NBCC requirements. (NBCC Provider #5904) The ACEP solely is responsible for all aspects of the program. Six (6) contact (clock) hours are being awarded for completion of this program.

Marriage and Family Therapists: This educational offering qualifies for 6 continuing education hours as required by many national, state and local licensing boards and professional organizations. Save your course outline and certificate of completion, and contact your own board or organization for specific filing requirements.

Psychologists: Cross Country Education is approved by the American Psychological Association to sponsor continuing education for psychologists. Cross Country Education maintains responsibility for this program and its content. This program offers 6 CE credits for psychologists. Full attendance is required to receive credit for psychologist, variable credit for partial attendance may not be awarded based on the APA guidelines.

Nurse Practitioners: Cross Country Education is accredited by the American Academy of Nurse Practitioners as an approved provider of nurse practitioner continuing education. Provider number: 060313. This program was planned in accordance with AANP CE Standards and Policies and AANP Commercial Support Standards. This course is offered for 6.0 contact hours.

Nurses: Cross Country Education, LLC. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. This course is offered for 6 contact hours.

Cross Country Education is an approved provider with the Iowa Board Of Nursing, approved provider #328. This course is offered for 7.2 contact hours. Cross Country Education is approved by the California Board of Registered Nursing, Provider #CEP 13345, for 7.2 contact hours. Cross Country Education is an approved provider by the Florida Board of Nursing, provider #50-466. This course is offered for 6.0 contact hours.

Case Managers: CCMC Approved Activity
The course listed above was completed on March 27, 28, or 29, 2012 and is approved for 6 CEUs. Approval number: 790003476. To claim these CEUs, log into your CE Center account at www.ccmccertification.org.

Alcoholism and Drug Abuse Counselors: Cross Country Education is an approved provider by NAADAC Approved Education Provider Program (Provider #369). This course is offered for 6 contact hours.

Ethics: This educational offering is offered for 6 hours of continuing education of which 3 hours includes discussion of ethics issues.

Other professions: This educational offering qualifies for 6 continuing education hours as required by many national, state and local licensing boards and professional organizations. Save your course outline and certificate of completion, and contact your own board or organization for specific filing requirements.

All professionals: In order to process continuing education, please bring the appropriate license/certification number to the seminar.

Amended certificates: Please note that the credit hours listed above are offered by Cross Country Education and/or boards/associations for a full day’s attendance. In the event of late arrival and/or early departure, amended certificates indicating the actual number of credit hours earned will be provided upon calling Cross Country Education.

ADA: If you require ADA accommodations, please contact Cross Country Education at least two weeks before the seminar date or prior to purchasing any online or distance learning products so that arrangements can be made.